

# Duplicate Stock Numbers

- Definition: A stock number that appears on multiple contracts linked to the same “Ordering Point”
- Objective: Decrease the number of item dupes to reduce following problems
  - Service systems can't download catalogs
  - Item supported by more than one contract (goes against contract support language)

# Reasons Dupes Occur

- Item added to catalog by mistake
- Contract added to ordering point where item support already exists on another contract
- Ordering point supports customers outside of original “region” (To support regionalization and other efforts)

# Solving Reasons 1 & 2

- Remove item(s) from offending contract
- Automated help for finding errors
  - Email notification to admin users of ordering points with dupes
  - Duplicate item checker on active catalog
  - Developing tool to check dupes in catalog updates
  - Developing tool to check dupes in proposed contract support

# Ordering Point Supports Customers Outside of Original “Region”

<b>Fix</b>	<b>Issues</b>	<b>Short/Long Term</b>
Allow dupes to occur	<ul style="list-style-type: none"><li>- Catalog updates will not work for service system users</li><li>- Customer can order same stock number from more than one contract</li></ul>	Short
Create another stock number for same item to eliminate dupe	<ul style="list-style-type: none"><li>- Causes issues worldwide because same item has more than one stock number</li><li>- Counterproductive to catalog clean-up effort</li><li>- Customer can order same item from more than one contract</li></ul>	Short
Create another ordering point and/or contract so that contract mix does not	<ul style="list-style-type: none"><li>- Works in STORES but may need more than one instance of service system</li></ul>	Long